

VY\_22\_INOVACE\_AJOP40664ČER

Výukový materiál v rámci projektu OPVK 1.5 Peníze středním školám

<b>Číslo projektu:</b>	<b>CZ.1.07/1.5.00/34.0883</b>
<b>Název projektu:</b>	<b>Rozvoj vzdělanosti</b>
<b>Číslo šablony:</b>	<b>II/2</b>
<b>Datum vytvoření:</b>	<b>15. 11. 2012</b>
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<b>Určeno pro předmět:</b>	<b>Anglický jazyk</b>
<b>Tematická oblast:</b>	<b>Reálie anglicky mluvících zemí</b>
<b>Obor vzdělání:</b>	<b>31-43-M/01 Oděvnictví 4. ročník</b>
<b>Název výukového materiálu:</b>	Na nádraží/letišti - řešení možných problémů
<b>Druh výukového materiálu:</b>	<b>Pracovní list s modelovými komunikacemi, slovní zásobou, práci s internetovým systémem check-in</b>
<b>Čas:</b>	<b>40 minut</b>
<b>Využití:</b>	<b>Pro praktické seznámení s problémy při cestování a jejich řešení</b>

1. Brainstorm in the class what problems you can have when travelling. Make a list.
2. Now compare your list with the one below. Were your ideas similar?
  - When you travel by plane, your luggage gets lost.
  - You miss the connecting flight.
  - You cannot find your ID/passport.
  - You have not checked-in correctly for your flight on the internet.
  - You do not know how to operate the check-in kiosk at the airport.
  - Your luggage is overweight.
  - You are extremely afraid of flying.
3. **There is some advice to the problems above, can you match them?**
  - A) You should try to do it again at the check-in kiosk or at the check-in desk.
  - B) You must contact the information desk to find out about the next flight and possible refund.
  - C) You can try to throw away some useless things or you have to pay extra charge.
  - D) You should learn via the internet guide first – long enough before you go – or use the other ways of check-in.
  - E) You should calm down, go over your things again. If you still cannot find it you have to contact the police or embassy. It is a good idea to have a copy of your documents before longer trips abroad.
  - F) You can try some natural ways of calming down, e.g. listening to relaxing music, drinking plenty of liquids and herbal tea with melissa.
4. **Can you think of any other ideas? Write down some more solutions to the problems in exercise 2.**

**5. There are three ways how you can check in before a flight. You must check in 2 hours before the departure time at the latest.**

- A) In person at the check-in desk.
- B) At the check-in kiosk.
- C) Via Internet (it can be easily done from your home).

**Self check-in kiosk:**

Using a kiosk provides the following advantages:

- You don't have to stand inline at a check-in counter. Touch screens and step-by-step instructions allow you to quickly complete check-in formalities.
- You may choose an available seat using the aircraft seating plan.
- Boarding passes are printed as you wait.

**If you are online, go to this web page and watch the instruction video:**

[http://evaair.themecool.com/EVA-Kiosk/Instruction/en/kiosk\\_demo.html](http://evaair.themecool.com/EVA-Kiosk/Instruction/en/kiosk_demo.html)

**Online check-in**

**Go to the web page below and find out:**

How many steps do you have to complete for online check-in?

How long before the flight can you check-in?

If you travel from Prague, can you print the boarding pass?

Who is online check-in available for?

<https://eservice.evaair.com/EVAB2C/ESEVCKI001.aspx?flow=E>

**Zdroj: internetový portál společnosti EVA Air**