

VY_22_INOVACE_AJOP40664ČER

Výukový materiál v rámci projektu OPVK 1.5 Peníze středním školám

Číslo projektu:	CZ.1.07/1.5.00/34.0883
Název projektu:	Rozvoj vzdělanosti
Číslo šablony:	II/2
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Určeno pro předmět:	Anglický jazyk
Tematická oblast:	Reálie anglicky mluvících zemí
Obor vzdělání:	31-43-M/01 Oděvnictví 4. ročník
Název výukového materiálu:	Na nádraží/letišti - řešení možných problémů
Druh výukového materiálu:	Pracovní list s modelovými komunikacemi, slovní zásobou, práci s internetovým systémem check-in
Čas:	40 minut
Využití:	Pro praktické seznámení s problémy při cestování a jejich řešení

1. Brainstorm in the class what problems you can have when travelling. Make a list.

2. Now compare your list with the one below. Were your ideas similar?

- When you travel by plane, your luggage gets lost.
- You miss the connecting flight. **B**
- You cannot find your ID/passport. **E**
- You have not checked-in correctly for your flight on the internet. **A**
- You do not know how to operate the check-in kiosk at the airport. **D**
- Your luggage is overweight. **C**
- You are extremely afraid of flying. **F**

3. There is some advice to the problems above, can you match them?

- A) You should try to do it again at the check-in kiosk or at the check-in desk.
- B) You must contact the information desk to find out about the next flight and possible refund.
- C) You can try to throw away some useless things or you have to pay extra charge.
- D) You should learn via the internet guide first – long enough before you go – or use the other ways of check-in.
- E) You should calm down, go over your things again. If you still cannot find it you have to contact the police or embassy. It is a good idea to have a copy of your documents before longer trips abroad.
- F) You can try some natural ways of calming down, e.g. listening to relaxing music, drinking plenty of liquids and herbal tea with melissa.

4. Can you think of any other ideas? Write down some more solutions to the problems in exercise 2.

Otevřený úkol, závisí na kreativitě student.

Např.: If you miss the connecting flight, find out about the next and go sightseeing meanwhile.

5. There are three ways how you can check in before a flight. You must check in 2 hours before the departure time at the latest.

- A) In person at the check-in desk.
- B) At the check-in kiosk.
- C) Via Internet (it can be easily done from your home).

Self check-in kiosk:

Using a kiosk provides the following advantages:

- You don't have to stand inline at a check-in counter. Touch screens and step-by-step instructions allow you to quickly complete check-in formalities.
- You may choose an available seat using the aircraft seating plan.
- Boarding passes are printed as you wait.

If you are online, go to this web page and watch the instruction video:

http://evaair.themecool.com/EVA-Kiosk/Instruction/en/kiosk_demo.html

Online check-in

Go to the web page below and find out:

- | | |
|---|--|
| How many steps do you have to complete for online check-in? | 5 |
| How long before the flight can you check-in? | 24-3hours |
| If you travel from Prague, can you print the boarding pass? | Sorry, you cannot. |
| Who is online check-in available for? | For passengers with a valid ticket and confirmed booking. |

<https://eservice.evaair.com/EVAB2C/ESEVCKI001.aspx?flow=E>

Zdroj: internetový portál společnosti EVA Air